

## Quick Links

[SSIS Resources](#) via CountyLink

SSIS via [DHS-SIR](#)

[TrainLink Registration](#)

Help Desk 651.431.4801

[dhs.ssishelp@state.mn.us](mailto:dhs.ssishelp@state.mn.us)

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NEXT REPOSITORY UPLOAD

# JULY 25 2016

General Update

# SSIS Update

Social Service Information System News from **MN.IT @ DHS | SSIS | ISSUE 448 | JULY 15, 2016**

## CURAM Demonstration Sessions

Department of Human Services (DHS) computer systems for welfare programs are aged and in need of replacement. DHS and MN-IT (Minnesota IT Services) are working closely to modernize DHS systems to work as one integrated system. There are four primary initiatives that fall under this modernization effort, they are:

1. Minnesota Eligibility Technology System (METS) for MNSURE
2. Integrated Services Delivery System (ISDS) (MAXIS, MEC2, PRISM and SSIS)
3. Medicaid Management Information System (MMIS)
4. Direct Care and Treatment (DCT)

Our work falls under Integrated Services Delivery System (ISDS). DHS has selected CURAM as its ISDS. As the business owners of child welfare, we would like you to preview the CURAM Child Welfare system. We want you to have an opportunity to see how this will complement the work we do. It may replace our current SSIS child welfare data system.

We will be holding a CURAM demo on child welfare. This session is three hours, with opportunities to ask questions. This demo will be offered August 3, 4, 5 (Wednesday, Thursday, and Friday) 8:30-11:30 am and 1:00-4:00 pm. You only need to attend one session, as the content is the same for each session.

This demo is for county/tribal/state directors, managers, supervisors, mentors and lead program or policy employees who work with child welfare. Administrators and employees will be given priority for participation.

Each session will provide examples of assessments, case plan reviews, investigations, reports, adoptions, non-agency user (with security) and much more.

### The CURAM demo will take place at:

Minnesota Department of Human Services  
444 Lafayette Road North St. Paul, MN 55155

All participants are required to register through Trainlink. Registration will close on August 1, 2016, end of business day. If a session is full, participants can sign up on the Trainlink waitlist. Registrants will be notified if an opening occurs. Please register as soon as possible, as seats will be limited.

### To Register:

1. Click here to go to [Trainlink](#)
2. Children's Services
3. Class Schedule
4. All SSIS Class → Search button
5. Pick which "CURAM DEMO" class you want and register

**For questions please** contact Ami Nafzger, Social Service Information System (SSIS) Policy and Training Program Supervisor at 651-431-4695, or [ami.nafzger@state.mn.us](mailto:ami.nafzger@state.mn.us)



## Bug Buster—16.2 Risk Assessments Missing Information

**THE ISSUE:** New Risk Assessments created in version 16.2 are printing without some of the information. This only affects the Risk Assessment; the remaining Decision Tools and Risk Assessments created in version 16.1 or earlier print as expected. This will be fixed in version 16.3.

Missing data on the printed report includes:

- Parts of the header (participant information, scores, override data)
- The totals for Neglect Risk and Abuse Risk
- The Risk Override section

### THE WORKAROUND:

Print a screenshot of the missing data.

The “Tool Version” column indicates which revision the tool is:

Decision Tool	Tool Version	Tool Status
Risk Assessment - 07/06	Revision 3	Complete-override approved
Risk Assessment - 11/13	Revision 2	Complete-override approved

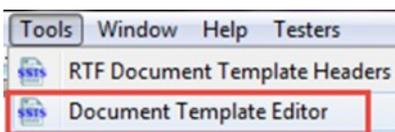
Print the tool via the Action menu option or available icon.



## Bug Buster—16.2 Document Template Editors

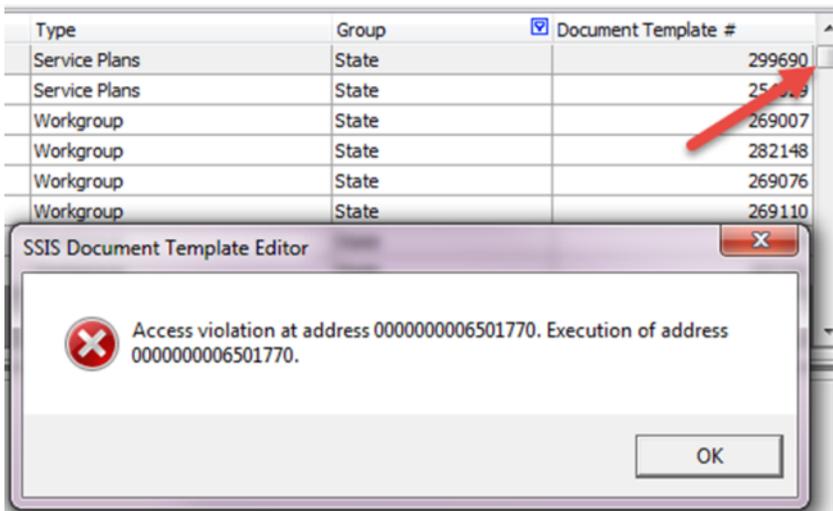
**THE ISSUE:** An Access Violation error message displays when attempting to scroll through the grid on the “Template List” or “Document Category List” for agencies that use the 64-bit version of SSIS. The error is resolved in 16.3.

**STEPS TO ENCOUNTER THE ISSUE:** Document Template Editors see this option in the “Tools” menu:



*Continued on Page 3*

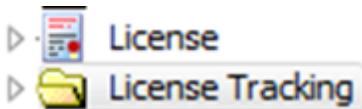
Scrolling through the grid using the scrollbar (as shown), the mouse scroll wheel, or the arrow down key all result in the Access Violation.



**WORKAROUND:** Click in the grid using the left button on the mouse. Using the keyboard, begin typing the name of the template that is needed until that template displays in the grid. Note: Agencies that use the 32-bit version of SSIS will not experience this problem.

## Bug Buster—16.2 License Tracking Lists

**THE ISSUE:** An Access Violation error message displays when selecting existing or creating new License “Tracking Lists” for agencies that use the 64-bit version of SSIS. The “Tracking List” options are available on Child Foster Care (CFC) and Child Care License (CCL) workgroups. The error is resolved in version 16.3



**STEPS TO ENCOUNTER THE ISSUE:** Expand the CFC or CCL workgroup to access the “Tracking Lists”:

The error message displays for existing “Tracking Lists”, or when creating a new one:



**WORKAROUND:** Click “OK” on the Access Violation for as many times as it displays. Click “Action > Print”. Click “OK” on the additional Access Violation. Print the “Tracking List” and manually enter information as needed. Note: Agencies that use the 32-bit version of SSIS will not experience this problem.

## CountyLink Updates

### Data Definition Documents (Coming Soon)

*DHS Systems and IT Updates > SSIS resources > Support > [Data Definitions](#)*

Version 16.2: Data Model—54 pages (Effective 03/15/16)

Version 16.2: Data Model—15 pages (Effective 03/15/16)

### SSIS Fiscal Release Training

*DHS Systems and IT Updates > SSIS resources > [Training: Worker and Fiscal](#)*

[V 16.2 Fiscal Release Training—Slides](#)

[V16.2 Fiscal Release Training—Handout version](#)

### Fiscal Mentor Manual

*DHS Systems and IT Updates > SSIS resources > [Fiscal Mentor Program](#)*

[SSIS Claiming Helpful Hints and Proofing Messages](#)

### Fiscal Mentor Program Meeting Minutes

*DHS Systems and IT Updates > SSIS resources > [Fiscal Mentor Program > Meeting Minutes](#)*

[Fiscal Mentor Meeting Minutes, 5/18/16](#)

### SSIS Fiscal New Worker Training

*DHS Systems and IT Updates > SSIS resources > [Training: Worker & Fiscal > F—New Worker Training](#)*

[Accessing the SSIS Fiscal Training Website](#)

## SSIS Fiscal New Worker Training

SSIS Fiscal designed FNWT for the new Fiscal worker and also as a refresher course for current staff working with fiscal tasks such as Service Arrangements, Payments and Healthcare Claims. Participants work directly in SSIS during the two-day class.

### Upcoming Class Dates & Locations

August 17-18 — Willmar

September 14-15 — Duluth

October 11-12 — Metro (St. Paul)

See [Implementation Memo 168](#) for more information regarding the 2016 FNWT sessions.

[Register for FNWT online via TrainLink.](#)